



ERP & IT Specialist

Step into the world of Chocolate and Confectionery! Sconza Candy Company, founded in 1939, is one of the largest chocolate contract manufacturing companies in North America. We produce chocolate and confectionery items for global chocolate, CPG, and retailers world-wide. If you are a happy, energetic, motivated self-starter who desires a rewarding role in a growing Company then we want to meet you!

The ERP/IT Specialist has the opportunity to utilize their problem-solving skills, day in and day out, by monitoring and resolving issues as reported by users. You will be the primary point of contact for users experiencing ERP related issues. You'll thrive in this position with your strong ability to understand different user types and create solutions based on the variety of business processes and how they integrate with the ERP system.

Essential duties:

- Work in a technical support role with the Enterprise Resource Planning (ERP) systems users at all levels throughout the organization
- Will be thoroughly knowledgeable about all aspects of the ERP systems software (Sage X3), 3rd party software associated with the ERP software, and the related database schema
- Learn and analyze business processes connected with the ERP system and make recommendations to change based on efficiency of time and reliability or data
- Troubleshoot and resolve ERP system error messages, malfunctions, and downtime and perform preventative maintenance and upgrades and needed
- Create crystal reports, SQL database queries, and customize ERP system screens as needed by users

Key Qualifications:

- ERP/IT experience as user and/or support technician (1 year+ preferred)
- Strong communicator - excellent written and verbal communication skills
- Strong time management skills and sense of urgency
- Ability to interpret, document, and escalate user issues effectively

Sconza offers above market pay and medical + dental with family coverage. Our benefits package includes a 401(k) with Company match, paid vacation, paid sick leave, and 11 paid holidays per year.

Sconza Candy Company is an equal opportunity employer and considers qualified applicants for employment without regard to sex, race, color, religion, ethnic, or national origin, gender, sexual orientation, gender identity or expression, age, pregnancy, leave status, disability, veteran status, genetic information and/or any other characteristic or status protected by national, federal, state or local law.

Ready to apply? Send your resume to jobs@sconza.com

THIRD GENERATION CHOCOLATE MAKERS

1 Sconza Candy Lane, Oakdale, California 95361 T 209.845.3700 F 209.845.3737
sconza.com